



December 16, 2011

IFYI HIGHLIGHTS

TO: Mayor and Members of Council

FROM: Denise Turner Roth, Interim City Manager *for my*

SUBJECT: Items for Your Information

- Contact Center Feedback
- Bingham & Hilltop Parks Update
- Removal of Diseased Tree in Hamburger Square
- Recycling Processing & Loose Leaf Collection
- Zoning Commission Meeting Results

Contact Center Feedback

Attached is the weekly report generated by our Contact Center for the week of December 5, 2011 – December 11, 2011.

Follow-up to December 13, 2011 City Council Meeting

Bingham & Hilltop Park: At the requests from Councilmembers Bellamy-Small and Wade, attached is a memorandum from Parks and Recreation Director Greg Jackson, dated December 15, 2011, providing an update on environmental issues at Bingham Park and the facility construction at Hilltop Park.

Removal of Diseased Tree in Hamburger Square

Attached is a memorandum from Field Operations Director Dale Wyrick, dated December 16, 2011, regarding a diseased Willow Oak tree in Hamburger Square that is going to be removed in January 2012.

Recycling Processing and Loose Leaf Collection

At the request of Councilmember Jim Kee, Field Operations staff assembled cost and collection data for the past three fiscal years concerning the City's recycling processing contract and the annual Loose Leaf Collection program. Both reports are attached for your information.

Zoning Commission Meeting Results

Attached are the results for the December 12, 2011, Zoning Commission Meeting.

DTR/mm
Attachments

cc: Office of the City Manager
Global Media

**Public Affairs Department
Contact Center Weekly Report
Week of 12/5/11 - 12/11/11**

Contact Center

4816 calls answered this week

Top 5 calls by area

Water Resources

Balance Inquiry – 1355
New Sign up – 171
General Info – 157
Cutoff Requests – 132
Bill Extension – 103

Field Operations

Loose Leaf Collection – 148
Landfill/HHW/Transfer – 94
Bulk Guidelines – 94
No Service/Garbage – 53
Repair Can/Garbage – 41

All others

Police/Watch Operations – 232
Courts/Sheriff – 76
Police Records – 48
HR/Employment - 37
Guilford Metro – 29

Comments

We received a total of **2** comments this week:

Field Operations – 1 comment:

- Customer wants to give recycling truck driver a compliment for picking up the recycle can when it was pushed over on its side. Driver was nice enough to get out of his truck set can upright and empty it. Really means a lot to her as she is handicap. She wanted to thank him.

Police Department – 1 comment:

- I work for Time Warner and needed an officer for a safety issue this afternoon. He responded quickly and stayed with me until my job was complete. Thanks!

Overall

Calls about loose leaf collection remained steady while calls about employment increased last week. Call volume remained busy through the end of the week.



December 16, 2011

TO: Denise Turner Roth, Interim City Manager

FROM: Greg Jackson, Director

SUBJECT: Council-Requested Updates: Bingham Park and Hilltop Park

Bingham Park Environmental Assessment

On June 8, 2010, City staff held a public meeting at the Eastside Park Community Center to discuss ideas for a potential redesign of Bingham Park. The meeting also addressed residents' concerns about the safety, security and illicit activity, occurring within the park and neighborhood.

In order to determine development suitability of the park site, Phase I and Phase II Environmental Site Assessments were performed by Kleinfelder Southeast, Inc. between April-June 2010. The work performed included visual inspection of current site conditions, collection of groundwater, surface water and soil samplings, as well as review of historical land use and map data, which revealed the former use of the property as an incinerator. A detailed analysis of the sampled materials was not included in the scope of the work performed at that time. The report recommended that prior to any development activity at the park, additional assessment and analysis, of the site and soil material, be performed to determine if any unknown contaminants, groundwater quality risks, and/or health-based risks exist.

Due to the nature of the former use of the property, the City was notified by the North Carolina Department of Environmental and Natural Resources (NCDENR) Pre-Regulatory Landfill Unit on June 28, 2011, of its contract with S&ME, Inc., to perform a geophysical survey of the park to further delineate the boundaries and horizontal extent of the fill material and any buried debris.

On October 12, 2011, the City was notified of the completion of the first phase of NCDENR's investigative work. A report summarizing the findings from the survey indicated that waste appeared to be on a portion of the property. However, since geophysical surveys do not include any borings or well installations, the boundary and extent of waste disposal could not be confirmed.

NCDENR will coordinate the exploratory work at the site by determining the waste boundary and extent of contamination, which may include soil, surface water, groundwater, and soil vapor. The work to be performed may include more than one phase of fieldwork and will include soil boring, temporary well installation, gas probe installation, as well as surface, groundwater, and gas sampling. NDENR will notify the City six weeks prior to the start of the work to be

performed, which is estimated to take 1-2 weeks to complete. Upon receipt of notification from NCDENR, the City will coordinate public notices and a community meeting to inform citizens of the proposed work.

Hilltop Park and Recreation Center Construction Update

The 48-acre Hilltop Park and Recreation facility is adjacent to Hilltop Road and Shimer Drive in Southwest Greensboro. The master plan for the proposed park, which will feature a 15,000 sq. ft. recreation center, playgrounds, dog park, skate park, multi-purpose fields, a sprayground, picnic shelters, and trails, was originally designed in 2006, however was revised and approved by City Council in 2010.

Due to the revisions made to the site layout plans and details and an expiration of required wetlands certification on the site, the project experienced a slight delay in schedule. The wetlands certification permit has been approved and a preliminary review of the construction plans for the project was completed by the City's Technical Review Committee on October 31, 2011. The designer has addressed and incorporated the comments and details from that review into the construction plans, which are now 80% complete, and has submitted the revisions to City staff for review. The project is anticipated to be advertised for bids by mid-January 2012, with bids due in March 2012.

GJ/em



December 16, 2011

TO: Denise Turner Roth, Interim City Manager

FROM: D. Dale Wyrick, P.E., Director, Field Operations

SUBJECT: Removal of Diseased Tree in Hamburger Square

Over the last several years, the center Willow Oak tree in Hamburger Square (pictured) has shown signs of declining health and has been an ongoing maintenance issue for our tree maintenance crew. Despite attempts to restore the tree to a better condition, the tree continues to drop dead wood and needs to be removed due to the potentially unsafe condition to pedestrians. The City's Urban Forester, Mike Cusimano, has evaluated the tree and confirmed that the tree is diseased and supports the need to remove the White Oak.

Weather permitting, we intend to remove the tree during the third week of January 2012. Replacement of the tree will occur at a later date. If further information is required regarding the removal of this tree, please contact James Steber, Right of Way Maintenance Manager, at 373-2785, or myself at 373-2783.



DDW

cc: James Steber, Right of Way Division Manager

Recycling Processing Information

FY 2008-09 Recycling MRF Contract	
Commercial & Residential Tons	29,957.37
Contract Cost	
Expenditures (101-4301-03.5429)	\$ 731,964.00
Revenue (101-4301-03.8600)	\$ 233,096.00
Net Total	\$ 498,868.00
 Net cost per ton	 \$ 16.65
Collection Points.....	75,883

FY 2009-10 Recycling MRF Contract	
Commercial & Residential Tons	28,845.19
Contract Cost	
Expenditures (101-4301-03.5429)	\$ 702,642.00
Revenue (101-4301-03.8600)	\$ 248,768.00
Net Total	\$ 453,874.00
 Net cost per ton	 \$ 15.73
Collection Points.....	77,839

FY 2010-11 Recycling MRF Contract	
Commercial & Residential Tons	29,109.47
Contract Cost	
Expenditures (101-4301-03.5429)	\$ 712,553.08
Revenue (101-4301-03.8600)	\$ 566,011.00
Net Total	\$ 146,542.08
 Net cost per ton	 \$ 5.03
Collection Points.....	81,308

Recycling sorting/sale of materials performed under private contract; recycling collection performed by city employees and city-owned equipment.
Collection costs are not included in these figures.

Loose Leaf Collection Information

Loose Leaf Program	FY 2008-09	FY 2009-10	FY 2010-11
Tons Collected	10,869	14,635	9,306
Net Cost	\$484,381.36	\$1,106,809.82	\$846,946.21
City Staff	38 (18 drivers, 15 Relay, 5 Supervisors	38 (18 drivers, 15 Relay, 5 Supervisors	38 (18 drivers, 15 Relay, 5 Supervisors
Contracted Staff (Temp's)	33	33	33
Equipment (all City-owned)	35 leaf box trucks w/ 18 manual vaccums; 3 automated leaf trucks	35 leaf box trucks w/ 18 manual vaccums; 3 automated leaf trucks	35 leaf box trucks w/ 18 manual vaccums; 3 automated leaf trucks
Collection Points Served	38,133	49,358	41,162

Started to Charge for
tonnage at landfill
\$591,207.60

ZONING COMMISSION RESULTS						
MEETING OF DECEMBER 12, 2011						
AGENDA ITEM	REQUEST/LOCATION	**PROPOSED USE <small>* (Not binding if not stated as a condition)</small>	ACTION/VOTE	STAFF RECOMMENDATION	STATUS	SPEAKERS
Z-11-12-001	R-3 to CD-RM-5	A maximum of 48 multi-family dwelling units	Approved	Approval	Final unless appealed	2 for; 0 opposed
	419-799 Rocky Knoll Road		9 to 0			
	Beacon Management for TLR Commercial, LLC					
** Please see staff report for full list of conditions and uses						
If you have any questions about these results, please contact Frederick Boateng or Mike Kirkman at 336-373-2144						